

Social Services

DESCRIPTION

The Department of Social Services provides a comprehensive array of service and benefit programs to County citizens. Such programs include, but are not limited to Medicaid, Food Stamps, Temporary Assistance for Needy Families, and social services such as child and adult protection, foster care, employment, child day care and prevention. The Department's mission is to assist adults, children and families in acquiring social services and public assistance through the creation of a collaborative, professional environment in which to protect, empower and strengthen families. The Department stresses excellence, professionalism, customer service, accountability, outcome-based results, cultural competence, collaboration, and creativity. Homeland Security requires the Department's existing emergency response services, while growth and improvement of the present high quality system must meet the additional requirements evolving beyond this department's extensive Emergency Response Plan.

GOALS AND OBJECTIVES

- Provide agency-wide customer service while assuring continuous quality improvement
- Protect vulnerable children and adults
- Maintain and enhance efficient information management systems
- Foster social and economic independence
- Maximize State and Federal Revenue through the enhancement and expansion of special initiatives and community partnerships.

SERVICE LEVELS

	<u>FY02</u> <u>Budget</u>	<u>FY02</u> <u>Actual</u>	<u>FY03</u> <u>Budget</u>	<u>FY03</u> <u>Forecast</u>	<u>FY04</u> <u>Budget</u>
Per capita cost of operating department	\$ 48.16	\$ 48.17	\$ 52.33		\$ 41.99
Food Stamp recipients per month	1,538	1,731	1,661	1,904	2,094
Medicaid recipients	2,450	2,546	2,600	2,801	3,081
Financial assistance (TANF) cases per month	100	266	100	293	322
Eligibility application processing compliance with local, state, federal standards		93%		94%	95%
Front desk telephone calls		29,995		36,594	40,253
Lobby traffic		8,288		9,117	10,029
Energy Assistance		1,044		1,148	1,263
Child Welfare recipients:					
Child Day Care		236		260	286
Foster Care		59		65	72
Foster Care Prevention		25		28	31
Adult Services recipients:		98		108	119

BUDGET HIGHLIGHTS

FY03

The increase in the salaries and fringe benefits budget results from the addition of two Social Workers funded with Federal Certified Pass Through funds, and the reclassification of three other positions from part-time to full-time. The new positions will enable the department to provide enhanced services in the differential response system. The reclassifications will meet the anticipated increases in the Food Stamp Program. The increase in operating expenditures reflects increased program costs, most of which are funded with State and Federal funds.

Social Services

BUDGET HIGHLIGHTS (continued)

FY04

The increase in salaries and fringe benefits results from two non-locally funded positions, the reclassification of five positions using both local and non-local funds, and the implementation of an Eligibility Worker career ladder utilizing local and non-local funds. The large decrease in operating funds is due primarily to the elimination of Federal Food Stamp funding. This program now uses electronic funding directly to the client and does not go through the County's financial system.

BUDGET SUMMARY

Expenditures

	FY02	FY02	FY03	FY04	Percent
	<u>Budget</u>	<u>Actual</u>	<u>Budget</u>	<u>Budget</u>	<u>Change</u>
Social Services					
Salaries and Fringe Benefits	\$ 1,888,414	\$ 1,788,514	\$ 2,149,948	\$ 2,403,323	11.8%
Operating Expenditures	2,503,218	2,567,101	2,735,455	1,678,012	-38.7%
Capital Outlay	-	36,911	6,000	-	-100.0%
Total Expenditures	\$ 4,391,632	\$ 4,392,526	\$ 4,891,403	\$ 4,081,335	-16.6%

Revenue

Categorical State Aid - Public Assistance	\$ 579,000	\$ 553,892	\$ 623,000	\$ 705,000	13.2%
Categorical Federal Aid - Public Assistance	2,065,000	2,150,212	2,258,000	2,443,000	8.2%
Categorical Federal Aid - Food Stamps	1,025,000	1,082,566	1,200,000	-	-100.0%
Categorical Federal Aid - CPT	-	-	-	88,000	103.3%
Total Department Generated Revenue	\$ 3,669,000	\$ 3,786,670	\$ 4,081,000	\$ 3,236,000	-20.7%
Generated Revenue Percent of Budget	83.5%	86.2%	83.4%	79.3%	

Other General Fund Revenue

	\$ 722,632	\$ 605,856	\$ 810,403	\$ 845,335	4.3%
Other General Fund Percent of Budget	16.5%	13.8%	16.6%	20.7%	

Full-time Positions	42	42	47	52	10.6%
Part-time Positions	5	5	2	3	50.0%
Full-time Equivalents	43.1	43.1	48.0	53.5	11.5%

Social Services

FUTURE FUNDING ISSUES

	FY05	FY06	FY07	FY08
	<u>Plan</u>	<u>Plan</u>	<u>Plan</u>	<u>Plan</u>
<u>Expenditures</u>				
Salaries and Fringe Benefits	\$ 2,580,091	\$ 2,747,564	\$ 2,900,060	\$ 3,067,805
Operating Expenditures	1,772,587	1,836,402	1,904,712	1,979,729
Capital Outlay	56,000	50,500	55,000	32,500
TOTAL	\$ 4,408,678	\$ 4,634,465	\$ 4,859,771	\$ 5,080,035
<u>Revenue</u>				
Categorical State Aid - Public Assistance	\$ 677,000	\$ 701,000	\$ 725,000	\$ 750,000
Categorical Federal Aid - Public Assistance	2,672,000	2,766,000	2,863,000	2,963,000
Categorical Federal Aid - Food Stamps	-	-	-	-
Categorical Federal Aid - COPT	50,000	52,500	55,000	55,000
Total Department Generated Revenue	\$ 3,399,000	\$ 3,519,500	\$ 3,643,000	\$ 3,768,000
Generated Revenue Percent of Budget	77.1%	75.9%	75.0%	74.2%
Other General Fund Revenue	\$ 1,009,678	\$ 1,114,965	\$ 1,216,771	\$ 1,312,035
Other General Fund Percent of Budget	22.9%	24.1%	25.0%	25.8%
Full-time Positions	55	57	59	61
Part-time Positions	1	1	1	1
Full-time Equivalents	55.5	57.5	59.5	61.5

The Five Year Plan contains an additional nine positions for the department; three in FY05 and two in each of the remaining years. All positions are contingent on non-local funding. The Plan also contains operating funds for satellite operations, which is also contingent on non-local funding. The capital outlay funding is for replacement vehicles.