

COUNTY OF HANOVER, VIRGINIA  
 Operating Indicators by Function (1)  
 Last Ten Fiscal Years

Function/Program	Fiscal Year									
	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006
<b>Primary government:</b>										
<b>General governmental administration</b>										
Number of registered voters	42,707	45,475	46,896	48,030	54,086	54,086	56,000	56,000	58,741	59,672
Number of real estate transfers	3,371	3,976	3,953	3,928	3,142	3,907	4,024	4,024	3,689	4,091
State income tax returns processed	22,207	22,450	22,500	27,399	33,000	25,000	25,000	25,000	12,529	-
<b>Judicial administration</b>										
Marriage licenses issued	546	524	566	514	530	530	620	528	586	595
Judgments docketed	-	-	-	-	3,139	3,139	2,230	2,540	2,513	3,192
<b>Public safety</b>										
Sheriff's office - total calls for service	41,353	48,690	48,690	50,216	50,670	51,281	54,622	57,321	57,016	53,792
Number of sworn officers	118	140	150	149	153	158	160	170	180	189
EMS service calls	8,131	8,193	8,545	8,724	9,322	9,032	9,430	9,010	9,376	9,382
Fire service calls	6,549	5,946	7,901	8,112	8,670	8,678	9,151	8,725	8,789	9,401
Animal control service calls	4,593	4,840	5,298	5,883	6,487	7,272	6,946	6,169	6,720	6,866
Commercial building plan reviews	100	60	99	98	201	295	304	317	536	433
Residential building plan reviews	1,050	1,079	1,227	974	925	829	803	685	626	511
<b>Public works</b>										
Tons of solid waste received	36,000	33,000	39,000	42,000	37,000	35,500	34,600	34,600	37,714	37,709
Tons of solid waste recycled	-	-	-	-	-	-	-	-	14,342	14,500
<b>Human services</b>										
Communicable disease visits/investigations	-	-	-	-	-	317	300	300	585	524
Immunization visits	2,200	6,508	7,504	3,229	3,319	3,088	3,300	3,300	1,650	1,205
Restaurant inspection visits	337	400	362	499	248	248	330	330	689	650
Social services lobby visits	-	-	-	-	-	8,288	9,866	9,866	9,764	9,425
Social services telephone calls received	-	-	-	-	-	29,995	43,288	43,288	35,950	30,521
Number of community volunteers on record	5,250	5,500	5,500	5,500	6,043	6,315	5,712	5,712	6,216	5,900
Estimated volunteer hours reported	202,980	209,000	249,250	200,000	188,600	180,800	213,860	373,484	412,678	436,815
County employees United Way contribution	30,736	34,000	35,630	35,630	38,583	53,401	45,943	45,943	51,958	55,344
<b>Parks, recreation and cultural</b>										
Registered library card holders	32,142	39,251	45,504	49,738	56,840	63,162	71,020	71,020	85,702	93,040
Internet workstations - hours used	-	-	-	-	28,640	33,409	41,765	41,765	61,023	61,471
Library reference questions answered	-	-	-	-	-	-	-	-	148,470	155,131
<b>Community development</b>										
Economic development services to existing/prospective business	233	264	411	415	295	295	410	410	455	777
<b>Public utilities</b>										
Water customers	12,741	12,955	13,655	14,394	16,500	17,241	17,918	18,389	18,825	19,260
Wastewater customers	12,400	12,400	12,916	13,644	14,600	15,678	16,143	16,597	17,001	17,384
Water samples collected	-	-	-	-	-	-	-	277,190	300,865	298,637
Daily average water distributed (million gallons/day)	7.30	7.80	7.30	7.70	7.96	6.35	6.20	6.52	6.35	7.30
Maximum daily water capacity (million gallons/day)	8.10	10.93	10.93	10.90	12.00	10.93	16.00	16.00	19.95	19.95
Daily average wastewater treatment (million gallons/day)	4.70	6.00	5.40	5.44	5.23	5.29	5.80	6.06	6.29	5.43
Maximum daily capacity of wastewater treatment plant (mg/d)	6.70	6.78	6.78	6.78	8.40	6.78	8.48	8.48	13.48	13.48
<b>Fleet management</b>										
School buses serviced	-	-	-	-	237	250	261	261	302	302
Public safety vehicles serviced	256	273	304	317	333	350	371	371	410	402
Fleet availability	-	-	-	-	-	-	96%	96%	97%	96.5%

Notes: (1) Source: County of Hanover, Virginia, Government Departments - as identified above.  
 (2) Information not available prior to first year reported. Operating indicators for the School Component Unit are presented on the Demographic Information schedule.