

COUNTY OF HANOVER, VIRGINIA  
 Operating Indicators by Function (1)  
 Last Ten Fiscal Years

Function/Program	Fiscal Year									
	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008
<b>Primary government:</b>										
<b>General governmental administration</b>										
Number of registered voters	46,896	48,030	54,086	54,086	56,000	56,000	58,741	62,960	63,059	65,290
Number of real estate transfers	3,953	3,928	3,142	3,907	4,024	4,024	3,689	3,490	3,293	3,564
State income tax returns processed	22,500	27,399	33,000	25,000	25,000	25,000	12,529	10,200	12,225	10,790
<b>Judicial administration</b>										
Judgments docketed	-	-	3,139	3,139	2,230	2,540	2,513	3,104	3,330	3,024
<b>Public safety</b>										
Sheriff incidents	41,157	42,683	43,137	43,748	47,089	49,788	49,783	46,259	42,340	42,928
Number of sworn officers	150	149	148	153	158	160	170	180	189	196
EMS incidents	8,545	8,724	9,322	9,032	9,430	9,010	9,376	9,382	9,194	9,095
Fire incidents	7,901	8,112	8,670	8,678	9,151	8,725	8,789	9,401	10,712	7,954
Animal control incidents	5,298	5,883	6,487	7,272	6,946	6,169	6,720	6,866	8,018	7,881
Commercial building plan reviews	99	98	201	301	303	358	532	467	517	624
Residential building plan reviews	1,227	974	925	1,763	1,727	1,643	1,518	1,608	1,427	1,330
<b>Public works</b>										
Tons of solid waste received	39,000	42,000	37,000	35,500	34,600	34,600	37,714	37,710	37,086	39,621
Tons of solid waste recycled	-	-	-	-	-	-	14,342	13,716	14,000	15,821
<b>Human services</b>										
Communicable disease visits/investigations	-	-	-	317	300	300	585	873	689	533
Immunization visits	7,504	3,229	3,319	3,088	3,300	3,300	1,650	1,005	693	501
Restaurant inspection visits	362	499	248	248	330	330	689	590	1,068	1,449
Social services lobby visits	-	-	-	8,288	9,866	9,866	9,764	9,425	10,150	12,143
Social services telephone calls received	-	-	-	29,995	43,288	43,288	35,950	30,521	28,206	22,413
Number of community volunteers on record	5,500	5,500	6,043	6,315	5,712	5,712	6,216	5,900	6,750	6,524
Estimated volunteer hours reported	249,250	200,000	188,600	180,800	213,860	373,484	412,678	441,135	459,224	382,729
County employees United Way contribution	35,630	35,630	38,583	53,401	45,943	45,943	51,958	55,344	60,115	64,896
<b>Parks, recreation and cultural</b>										
Active Library borrowers	24,117	26,361	30,125	33,476	37,641	37,641	45,422	49,311	52,657	49,741
Internet sessions	-	-	28,640	33,409	41,765	41,765	61,023	66,218	70,189	72,132
Library reference questions answered	-	-	-	-	-	-	148,470	169,834	193,942	214,373
<b>Community development</b>										
Economic development services to existing/prospective businesses	411	415	295	295	410	410	455	423	350	387
<b>Public utilities</b>										
Water customers	13,655	14,394	16,500	17,241	17,918	18,389	18,825	19,260	19,472	19,742
Wastewater customers	12,916	13,644	14,600	15,678	16,143	16,597	17,001	17,384	17,661	17,931
Water samples collected	-	-	-	-	-	277,190	300,865	298,637	303,358	284,908
Daily average water distributed (million gallons/day)	7.30	7.70	7.96	6.35	6.20	6.52	6.35	7.30	8.80	8.50
Maximum daily water capacity (million gallons/day)	10.93	10.90	12.00	10.93	16.00	16.00	19.95	19.95	19.95	19.95
Daily average wastewater treatment (million gallons/day)	5.40	5.44	5.23	5.29	5.80	6.06	6.29	5.43	6.20	5.60
Maximum daily capacity of wastewater treatment plant (mg/d)	6.78	6.78	8.40	6.78	8.48	8.48	13.48	13.48	13.50	13.50
<b>Fleet management</b>										
School buses serviced	-	-	237	250	261	261	302	305	302	301
Public safety vehicles serviced	304	317	333	350	371	371	410	420	425	429
Fleet availability	-	-	-	-	96%	96%	97%	96.5%	96.8%	96.7%

Notes: (1) Source: County Departments as identified above.  
 (2) Information not available prior to first year reported. Operating indicators for the School Component Unit are presented on the Demographic Information schedule.