

the hanover review



Hanover grew at rate of 1.6% last Fiscal Year

Hanover County grew at an estimated 1.6% rate from July 1, 2006 to June 30, 2007. This is the lowest residential growth rate for Hanover County since 1984-85.

In the last five years, Hanover's average annual growth rate has been 2.12%. This falls within the 1.5-2.5% average annual growth rate range that the newly-adopted Comprehensive Plan targets over the next 20 years.

Hanover County estimates its population changes by multiplying the number of certificates of occupancy granted by the number of people within households according to the 2000 U.S. Census. The County's Planning Department updates the population forecasts annually but they are estimates until the 2010 Census makes the numbers official.

It is now estimated that the County's population is 100,586.

As part of this year's Comprehensive Plan Update, the Board of Supervisors created a Rural Legacy Committee and a Rt. 33/ Hylas citizens committee. More information on those committees can be found on page 6.

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Rides get double-checked



J.D. Duvall (left) and Andy Marchetti of the Hanover County Building Inspector's Office inspect a ride at Kings Dominion this summer. "We go through these rides from top to bottom," says Assistant Chief Building Official Brian Gentilini. Hanover County inspects the rides twice a year and each process generally takes about 3 1/2 weeks. The inspectors have to undergo Amusement Device training classes and become certified.

Hanover AM 1700

County has new low-power radio system

You might have noticed "Flashing Alert" signs along several major road corridors in Hanover County. They are associated with the County's new low-power AM radio system designed to provide emergency and community information to motorists.

Located at the 1700 AM radio frequency, this traveler's information station has non-commercial programming throughout the day. Information permitted by the FCC includes traffic alerts, weather reports and forecasts, safety information and schedules of events.

All weather alerts from the

Emergency Alert System will automatically break into regular programming.

"This provides us with the opportunity to communicate directly with residents and motorists during an emergency," said Tom Harris, Public Information Officer.

When there is an urgent message, the 11 "Flashing Alert" signs will be activated, indicating that you should tune to AM 1700. The beacons will flash only when there is an urgent message.

For example, if there is a

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Hanover - where a family of communities, inspired by its people, traditions, spirit and history, is the foundation for its future

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the hanover review

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Bob Setliff

from the Chairman of the Board

This time of year my thoughts always go 'back to school'. I think of students, parents, grandparents, friends, teachers and school administrators. All of these people have

varying degrees of involvement in local public schools with varying degrees of responsibility, but they all play important roles in having a strong school system.

I also think of the partnership between our Hanover Public School System and the Board of Supervisors and the working relationships between the county staff and the school system staff. These partnerships have led to some great accomplishments. For example, did you know that Hanover is one of only five school districts statewide to have 100% of our schools achieve full state accreditation?

We have done this while having the 10th lowest per pupil cost in the state. Forbes magazine recently ranked Hanover Schools 48th nationwide on their "Best School Districts for the Buck" list.

We try to offer as many educational opportunities as possible within our County's borders. Next year, vocational education opportunities for our young people will be increased with the opening of our Trades School, now under construction. The school was approved by you, the voters, in the 2005 Bond Referendum. Students in grades 10-12 will have the opportunity to take courses in such specialties as automotive technology, building trades, culinary arts and industrial technology, to name a few

The opening of the Trades School reduces our reliance upon the Richmond Technical Center

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from the County Administrator

Hanover's history is not only rich but ever-growing. Earlier this summer, for example, the Historic Polegreen Church Foundation held a groundbreaking ceremony at the site of the old Polegreen Church. You may have seen the white 'skeleton' of this historic church as you drive down Rural Point Road. The Historic Polegreen Church Foundation will be installing interpretive signage on this site along with a granite timeline marking key events in the history of religious freedom in the United States, including the founding of this church when Patrick Henry was a boy.

The old Polegreen Church will be just one of Hanover's sites on the future Road to Revolution Heritage Trail, approved by the General Assembly earlier this year. This driving trail will include Patrick Henry's birthplace at Studley and wind through stops at such places in his life as Rural

Plains, Hanover Courthouse, Hanover Tavern and Scotchtown.

Hopefully after visitors take in all this Revolutionary period history they will stay and also enjoy our rich Civil War history as well with stops at the North Anna battlefield, Cold Harbor, Gaines Mills and many others. The National Park Service has four major Civil War battlefields in Hanover, the most of any County in Virginia.

These sites and many others represent critical times in our nation's history and we are lucky to be able to explore the birth and struggles of our freedom just out our back door. I encourage you to share our treasures with a friend this fall and visit one of these wonderful sites.



Rhu Harris

Open for business

County emphasizes support of existing and future businesses

Hanover County is focusing on economic development as a way to create high-quality jobs and diversify the local tax base.

“What economic development is really about is creating wealth in our community,” says Marc Weiss, Director of Hanover’s Department of Economic Development. “Having a strong and healthy business climate is critical to maintaining and improving our quality of life.”

Earlier this year, the Board of Supervisors created a sixth Economic Development Zone along I-95 in the Doswell area. Economic Development Zones (EDZs) are areas designated to be served in the future with the public utilities and road improvements that attract business parks and buildings. These improvements would be financed by developers working with the County (see box).

Hanover’s first five EDZs were established when the Board adopted its Economic Development Strategic Plan in 2000. They have been a success: in the last four years, Hanover County has added over 700 acres of zoned property in three business parks within those areas - Lewistown Commerce Center, Northlake Business Park and Bell Creek Business Park.

However, the Northlake Business Park off Lewistown Road has been so successful that only 13 contiguous areas are left that are ready for development. This illustrates a major challenge for the County.

“Hanover is a great place for business,” Weiss explains. “But we’re very low on the zoned and ready-to-go land that has the infrastructure that businesses need. In today’s world, competition for these businesses is very fierce and it’s multi-national. You have to be able to respond very quickly to their needs or they will go somewhere else.”



The Board of Supervisors has designated areas along the I-95 and I-295 corridors as “Destination Commerce.” Overlooking I-95 at the Atlee-Elmont interchange is Gander Mountain, which is due to open this fall. The County hopes to attract visitors from far away to shop in Hanover and visit our attractions.

Retail development is another component of economic development. Consultants are about to begin work on a “Retail Business Strategy”, which was one of the Board’s top priorities this year. This process will identify different retail areas of the County and determine what types of retail businesses should be targeted for each of those areas.

“This will be our road map for our retail strategy,” Weiss said. “We want to be able to help businesses provide the kind of retail services that will allow Hanover residents to shop in Hanover instead of taking their business elsewhere. We also want to build on the successes we’ve had in recent years.”

The Department of Economic Development also provides assistance for existing businesses, including a new program called “Business First”. For more about this program, please see page 7.

BUSINESS PARTNERSHIPS

Developer agreements have:

- ◆ Helped create over 700 acres of business-zoned property since 2000
- ◆ Resulted in construction of key components of the regional transportation system, including Lakeridge Parkway from Rt. 1 to Lakeridge Industrial Park (the contract for this latter section is due to be awarded this fall)
- ◆ Resulted in over one million square feet of new business space and over \$100 million of new investment
- ◆ Helped attract Bass Pro Shops, which expects to employ 300 people and have an estimated 3 million visitors per year

For more information about Economic Development in Hanover County, visit www.hanovercounty.biz

More honors received

Hanover earns national recognition from several sources

From the National Association of Counties (NACo) to national magazines, Hanover County has been high on some prestigious lists that came out this summer.

In July, "Money" magazine ranked Mechanicsville #54 on its list of the **Top 100 "Best Places to Live"**. That was the highest ranking of any town in Virginia, followed by Glen Allen (#66).

It was the third national magazine in four years to put Hanover at the top of a prestigious list. In 2005, Progressive Farmer magazine ranked Hanover as among the "Best Places to Live" (#15 in the nation and #5 in the South). In 2004, The American City Business Journal ranked Hanover as one of the top 50 counties in the U.S. for quality of life.

Hanover's public school system also received a high score this summer. Forbes magazine ranked Hanover Schools #48 nationally on their

"Best School Districts for the Buck" list. Hanover had the fourth-highest ranking in Virginia and the highest in the Richmond Region. Factors considered included college entrance exam scores and graduation rate.

Also in July, NACO awarded two Achievement Awards to Hanover. Recognized as outstanding programs were the **Hanover Veterans Memorial**, which was dedicated on Memorial Day, and the **"Crime Management Initiative"** of the Hanover Sheriff's Office.

The Crime Management Initiative (C.M.I.) is an information-sharing tactic that involves all command and field level supervisors from Patrol, Investigations and several support units. According to Col. V. Stuart Cook, Hanover's Sheriff, "this has proven to be extremely successful in our continued efforts to keep Hanover County a safe community in which to live, raise a family and work."

"These meetings have melded our various divisions within the Sheriff's Office into one," the

Sheriff added. "Each and every meeting results in all leaving the table with a clear understanding of as to what is expected from all of our personnel in our continued fight against crime."

The Hanover Veterans Memorial was the result of work done by an all-volunteer Hanover Veterans Memorial Committee established by the Board of Supervisors in 2005. The Memorial is located at Hanover Wayside Park and is a tribute to all Hanoverians who have proudly served our country in the military, with those who have died in wars since World War I being honored on the wall.

Earlier this year, Hanover was named one of the **"100 Best Communities for Young People"** by *America's Promise-The Alliance for Youth*. The 100 Best competition honors communities across America for their commitment to providing healthy, safe and caring environments for all young people.

Volunteer website is big success

The website www.HanoverVolunteers.org celebrates its first year this fall. This website offers easy access to connect to a variety of volunteer opportunities in Hanover County.

How successful has it been? Director of Community Resources Ivy Sager says that the number of volunteer opportunities listed online increased from 39 in October 2006 to 116 in July 2007. Referrals have increased from 10 to 96 in that same time period and, Sager added, "this does not include those who decide to pick up the phone and call organizations and departments directly!"

For more information about volunteering or www.HanoverVolunteers.org, call 365-4300 or e-mail volunteer@co.hanover.va.us.

Trades School construction underway



Construction is underway on the Trades School on Learning Lane. The Trades School will be ready for students next fall.

HANOVER AM 1700 continued from page 1.

hurricane, Hanover's Emergency Operations Center will open and the radio station will provide updated information about things like emergency contact numbers, potential traffic hazards, shelters, where you can get water and ice and how to dispose of storm debris.

"This gives us a capability we have not had in previous events such as Hurricane Isabel and Tropical Storm Gaston," noted Hanover Fire and EMS Chief Fred Crosby. "We are going to take full advantage of this radio station to get information directly to citizens immediately without having to rely upon the traditional news media."

The County was limited to about \$300,000 in federal grant funding for this project, which paid for seven transmitter sites and the Flashing Alert signs. Coverage could be spotty in some places due to these limitations. However, the County hopes to identify funding for additional transmitter sites and Flashing Alert signs, which would expand the system's coverage.



This is what the Flashing Alert signs look like. There are 11 of them placed throughout the County.

Did You Know?

According to the U.S. Census Bureau, Hanover has the lowest poverty rate in the U.S. among counties of its population range.

INTERVIEW: Emergency Communications

PHIL HEINS has been Hanover County's Director of Emergency Communications since 1983. Raised in Hanover County, Heins came to work as a dispatcher in 1976. He was promoted to Director in 1983 by then-Sheriff Harold Bradley. He has long been an active member and a leader in professional organizations, including serving as president of the Virginia Chapter of the National Emergency Number Association (NENA) and the Association of Public Safety Communications Officials (ASPCO). He supervises a staff of 74 approved positions delivering emergency communications services to Hanover County residents.

Phil, what does your department do?

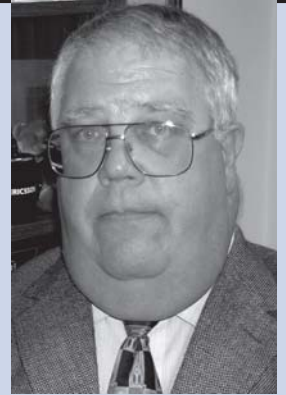
The Emergency Communications Department is a very vital part of the County's public safety operation, serving as the public safety answering point and emergency dispatch center for the County and the Town of Ashland. Our main responsibility is answering incoming emergency 911 and service-related phone calls and dispatching the appropriate resources, but we provide many other services as well.

Our Communications Officers are equipped with both wire line and wireless 911 systems to answer incoming emergency calls and a Computer Aided Dispatch (CAD) system for processing the various emergency calls and for determining the appropriate level of response. We use a four-site, 10-channel, 800 megahertz trunked radio system for dispatching calls and communicating with public safety personnel and a number of other tools, software and equipment to enhance the overall public safety operation.

In July we received about 4,150

wire line and wireless 911 calls and also took 13,360 non-emergency or service-related calls.

These incoming calls generated 46,975 dispatched calls and responses by Fire, EMS, law enforcement, animal control and other public safety and public service providers.



Phil Heins

In addition to taking calls and dispatching personnel, the Emergency Communications Department is responsible for the repair and maintenance of the communications system; repair and maintenance of the 911 systems; maintaining the various databases; and for the implementation of the new communications system and 911 center.

For many years now the department has been audited, tested and evaluated on both the State and Federal level on our record keeping and our ability to respond to disasters and we have always received very high marks.

Can emergency service providers find me if I call on my cell phone?

In most cases the communications officers will be able to determine the caller's location or address, telephone number and name from the data that is generated along with the voice call. However, the caller should be prepared to provide details about their location and certain information pertaining to the situation that is being reported. VoIP (Voice Over Internet Protocol) calls have posed more of a challenge for our systems. Although we are set up to

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Hanover Happenings

Need Winterization help? Apply now

The nights are getting cooler and winter is nearing. Do you need help winterizing your home, or would you like to help do this for others?

Over the last 20 years, Hanover County's annual Winterization Program has helped hundreds of low-income, disabled and/or elderly residents by putting plastic over windows, wrapping water pipes and weather-stripping doors. This program is made possible solely through financial contributions for supplies and the work of local volunteer crews.

Volunteer groups register with the Winterization Program to conduct one or more of these projects. Groups are assigned to independently complete the tasks with the goal being to ensure that every household in Hanover County has at least this minimal level of protection from winter weather. The program runs through December.

Requests for winterization

assistance should be made to Lisa Adkins at the Department of Community Resources, 365-4310. You can also e-mail volunteer@co.hanover.va.us.

Persons interested in volunteering or contributing funds for supplies should also call this number.

Children's Festival will be held Oct. 6

Hanover Parks and Recreation invites you to the third annual Hanover County Children's Festival. This free event just for kids will be held (weather permitting) on **Saturday, October 6**, from 10 a.m.-3 p.m. at Pole Green Park in Mechanicsville.

Activities will include inflatables, amusement rides, animals, arts & crafts, face painting, demonstration and interactive exhibits. There will be exhibits and information for parents too.

No pre-registration is necessary - just come and enjoy this fun event. For more information call 365-4695 or 779-7948 or visit www.co.hanover.va.us.

Board's Citizen Committees are on schedule to report

Two committees created by the Board of Supervisors when they adopted the 2007 update to the Comprehensive Plan are on schedule to complete their work by the end of this year.

The Plan designated about 40% of the County as a Rural Conservation Area. Within this Area, the County seeks to provide incentives for landowners to protect and maintain farming and forestal uses.

A Rural Legacy Committee was appointed to develop recommendations for these incentives. The Committee includes residents of the Beaverdam, Cold Harbor, Henry and South Anna Districts as well as representatives of the Planning Commission, the Hanover-Caroline Soil and Water Conservation Board, the VPI Extension Service and the state's departments of Forestry and Conservation & Recreation.

The Board also created a citizens committee to prepare development guidelines for the area along U.S. Rt. 33 designated for business park development. This committee consists of five residents of the area; three people who develop business parks; the South Anna Planning Commissioner; and representatives from the County's Economic Development and Planning departments. They are working on proposed standards to protect the character and rights of the existing communities within the area, while allowing appropriate quality economic development.

All meetings of these committees are open to the public. Dates can be obtained by calling the Planning Office at 365-6171. The committees will report back to the Board by December 2007.

PUBLIC SERVANT



Deputy Sheriff Matthew League is the Hanover Sheriff's Office's 2007 Officer of the Year. Matt, a five-year veteran of the Sheriff's Office, has served on the Midnight and Evening shifts, the Tactical Field Force Team and the High-Risk Entry Team. He was recognized for his understanding and utilization of community policing, as demonstrated in his efforts to fight crime in the Mechanicsville area. "Deputy Sheriff Matt League personifies the law enforcement officers that we have within the Sheriff's Office and sets the standard that we aspire all future officers to possess," said Col. V. Stuart Cook, Hanover's Sheriff. "He is an outstanding representative of our Office and one that we are all proud of." Among others recognized in the annual awards ceremony were Deputy Matthew Crisp as Rookie of the Year, Deputy James Brown as Reserve Officer of the Year and Explorer Matthew Segal as Explorer of the Year.

Business interview calls going out

If you're a business owner in Hanover, you might soon be getting a call asking you to participate in the "Business First" program. Volunteers will meet face-to-face with business owners to get their thoughts on a variety of topics. The Department of Economic Development uses this information to direct resources to help companies solve problems and obtain access to needed services.

"The focus is to help us understand and better meet the needs of our existing businesses," says Karen Epps, Business Assistance Coordinator. "Existing businesses are the backbone of our local economy."

Interviews take about 35-40 minutes. Companies also can request an interview by calling Epps at 365-6459.

"Business First" is a partnership between Hanover, Chesterfield, Henrico and Richmond. It is supported by the Greater Richmond Chamber of Commerce, members of the Hanover Business Council and volunteer business people from throughout the region.

"I believe the program is very beneficial to the local and regional business community and it is well worth the time spent by a business executive to participate," said Bill Didlake, Chairman of Business First-Hanover. "This is a means of letting businesses know they are important to our community."

FROM THE CHAIRMAN *continued from page 2.*

and allows the time that would have been used for transportation to be used for instruction. Having the Trades School also allows Hanover County Schools to expand our offerings and develop our own curriculum for vocational education. It's going to be a great asset for our young people in the future and I am very excited about the opportunities it will create.

Heins

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receive VoIP and we are continuing to work with the industry to assure these type of calls generate the same data, I would caution people not to rely on that service for 911 calls until the technology to receive them can be perfected.

Recently Hanover County Emergency Communications was accredited by the Virginia Office of EMS. What was the significance of that?

Our Communications Officers were trained and certified through the National Academy of Emergency Dispatch - the top standard-setting body in the profession. When calls come in involving situations such as heart attack, chest pains, choking, emergency childbirth and extensive bleeding, our Communications Officers can provide instructions to callers to assist them before the arrival of trained rescuers. Emergency Medical Service providers use the information gathered by our dispatchers to help prioritize their responses. This is critical in allocating our resources. Giving this information to the emergency providers prior to their arrival at the location of the call also puts them in a position to better care for the patient. We were one of only three agencies in our area to use this system, which led the State EMS office to accredit us, and we hope to receive national accreditation in the very near future. The department is also gearing up to implement similar software packages for the fire and law enforcement calls.

Has Hanover's department been a leader in other ways?

Over the years, we have been able to grow and mature into a very well-respected department. A big part of this has come from

the involvement of our employees in regional, state and national professional organizations. This enables us to keep up with changes in technology, learn how to address common issues and problems and to share thoughts and ideas. Certain individuals have also taken a number of leadership roles, such as my appointment to the State Wireless 911 Services Board by the Governor this year. Rodney Gentry, the department's Systems Administrator, is currently serving as president of the Virginia NENA. Former Operations Manager Monica Brown also served as president of the Virginia ASPCO. Locally, both Deputy Director Charlie Udriet and I have served as regional chairman of the Central Virginia Emergency Communications Group.

Hanover voters approved a new communications system in the 2005 Bond Referendum. Where are we with that?

The new communications system will consist of 15 tower and transmission sites and a new 911 call center. It will be a 12-channel, digital-trunked system that we hope to have operational in late 2009. Our target is to provide 95% in-building portable radio coverage and in order to do that we need more towers. Meeting our coverage goal and also complying with the requirements of the FCC, FAA and all other regulatory agencies is challenging. The system as designed also will allow our public safety personnel to communicate with their counterparts in other localities and agencies and it will address a number of other security, redundancy and expandability issues. Being able to meet these objectives will enable us to provide critical services to the public in an efficient, effective and professional manner and also will help protect our public safety personnel. We hope to be in a position to hold public information meetings about the system soon.

News Briefs

The Board of Supervisors approved an agreement to provide water and wastewater to Caroline County for the [Virginia State Fair](#), which will be moving to the site of the old Meadow Farm where Secretariat was born off Rt. 30 (Kings Dominion Boulevard).

More than 450 low-income people benefited from the "[Hanover's Got You Covered](#)" clothing drive conducted in July and August. The donations of gently-used clothing poured into Hanover Social Services from individuals, families and organizations.

[Three Hanover County volunteer firefighters](#) received Meritorious Service Awards from the Commonwealth of Virginia. Rick Blankenship, Larry Emerson and Randy Howard of the Ashland V.F.D. were honored for their lifesaving actions during a house fire in Ashland in July 2006. "These officers each displayed exceptional bravery in a life-threatening situation," said Virginia Secretary of Public Safety John Marshall.

The [Pamunkey Regional Jail](#) achieved 100% compliance with the Virginia Department of Corrections' annual audit and inspection. This is the 9th consecutive year that the Jail received a perfect rating.

[R. Gregory Sager](#) was hired as Director of the Department of Parks and Recreation. He was formerly the Director of Parks and Recreation for Stafford County.

More than 40,000 people attended the 29th annual [Hanover Tomato Festival](#) in July.

The Hanover County Planning Office made [zoning enforcement](#) available over the weekends. Residents now can report zoning violations between 8:30 a.m.-4:30 p.m. on Saturdays and Sundays. The weekend number is 365-6140.

Register to vote by October 9

To vote this Election Day (November 6), you must be registered in your precinct by 5 p.m. on **Tuesday, October 9**.

You can register at the Hanover Registrar's Office, which is located in Room 119 in the Wickham Building at Hanover Courthouse. The number is 365-6080.

The Registrar's Office will mail a voter registration form to you upon request. However, registration forms returned by mail must be postmarked no later than October 9.

If you have Internet access, voter registration forms can be downloaded from [www.hanovervoter.com](#). The forms also are available at all branches of the Pamunkey Regional Library.

If you will not be in your voting precinct on Election Day, you can vote by absentee ballot in person at the Registrar's Office Monday through Friday during business hours (8:30 a.m.-4:30 p.m.) or by mail. The Registrar's Office will also open on Saturday, October 27, and Saturday, November 3 from 9 a.m.-5 p.m. for the purpose of absentee voting. Mailed applications must be received by 5:00 p.m. on Tuesday, Oct. 30.

There is a provision for people who will be in the hospital on Election Day or who have been called away for a business emergency. The deadline to cast an

emergency absentee ballot is 2 p.m. on Monday, Nov. 5.

If you are not sure which precinct you live in or want more information, call 365-6080. You can find out where you vote by going to [www.hanovervoter.com](#).

In order to retain your ability to vote, you should notify the Registrar any time you change your address.

BULLETIN BOARD

Hanover Community Services offers classes and workshops for parents throughout the year. "**Parents Supporting Parents**" allows parents of middle and high schoolers to discuss effective parenting strategies. The next class will be held on Thursday, **Oct. 4**, at New Song United Methodist Church in Mechanicsville from 6:30-8:30 p.m. "**Family Matters**" seminars are held at Community Services in Ashland. These seminars help parents who have petitioned the courts regarding custody, visitation or child support. The next seminar will be held on Tuesday, **Oct. 9**, from 9 a.m.-1 p.m. For more information call 365-4238.

The Hanover Master Gardeners **Fall Plant Sale** will be held on Saturday, **October 13**, at the Hanover Human Services Center on Rt. 1 in Ashland. For more information call the Hanover Unit of Virginia Cooperative Extension at 365-4310.

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