

Six convenient ways to pay your bill!

Pay Online*

Visit www.co.hanover.va.us/utilities and use your Mastercard, American Express, VISA or Discover Card.

Pay by Phone*

Call (804) 365-6024. Mastercard, American Express, VISA or Discover Card accepted.

Pay Online through your Bank's Bill Payment Service

Pay with your bank's online banking system. Please allow 5 business days for your payment to arrive and be processed.

*A convenience fee will be charged.



Pay by Signing up for "Utility Pay"

Payments can be automatically deducted from your bank account. Download our Utility Pay form at www.co.hanover.va.us/utilities.

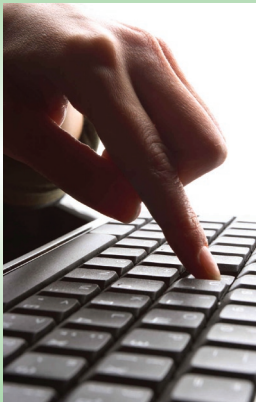
Pay by Mail

Mail your payment using the remittance stub included in your bi-monthly bill. To pay without a remittance stub, write your account number on your check and mail to Hanover County Department of Public Utilities, P.O. Box 470, Hanover, VA 23069.

Visit our office

We are located at 7516 County Complex Road in the Administration Building. After hours, visit our drop box located in the parking lot behind the Wickham Building.

e-Gov! Customer Services



What are e-Gov Customer Services?

e-Gov! Customer Services allows you to view your utility account information online 24 hours a day.

How do I register for e-Gov! Customer Services?

Visit www.co.hanover.va.us/utilities and follow the link to e-Gov! Customer Services. You can register with your current utility bill which displays your account number, current bill due date, and last payment amount.

What information will I be able to see?

Once registered you will be able to view billing history, payment history, account information, and graphs showing usage and trends.

Hanover County Department of Public Utilities – P.O. Box 470 – Hanover, VA 23069 – (804) 365-6024
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